

ICE BACKUP FORM 12/14/07

RESIDENTIAL:

- Minimum Charge \$125.00 + tax = \$135.00
- Labor Rate* Reg. Hrs. (M – F, 8 AM – 5 PM) \$55.00/hour/man + tax
- Labor Rate* After . Hrs. \$75.00/hour/man + tax
- Ice Melt \$.85 cents/pound + tax
- Truck charge outside T/C area \$1.00/mile (Truck+2 mech)
- Two-man crew sent for safety reasons.

Procedure:

We carefully cut openings in the ice dam to allow water to flow off the roof. We also apply an ice melt compound to keep the water flowing off the roof as long as possible. We do not use sodium chloride (rock salt). We either use calcium chloride or another more environmentally friendly compound.

Due to the nature of this work, we cannot be responsible for:

- Shrubbery damage (falling ice, roof access)
- Paving or concrete damage (freeze thaw problems)
- Roof damage (we have to mechanically remove ice)
- Gutter damage (ice damage is common to gutters)

Our work does not eliminate the possibility of ice backup leakage occurring in the future. We are only solving an immediate problem. This work cannot be guaranteed to stop future leaks or even completely eliminate all leaks.

COMMERCIAL:

- Labor Rate* Reg. Hrs \$120/hr for 2 men + tax
- Labor Rate* After Hrs \$160/hr for 2 men + tax
- Travel outside T/C \$1.00/mile + tax

* - Includes travel to and from job

Date _____ Time _____ By _____

Name _____ Phone _____

Address _____

Location of Leak/Comments _____

Given to:

Mechanic _____ Date _____

Time _____ Materials _____

Customer Acceptance: _____